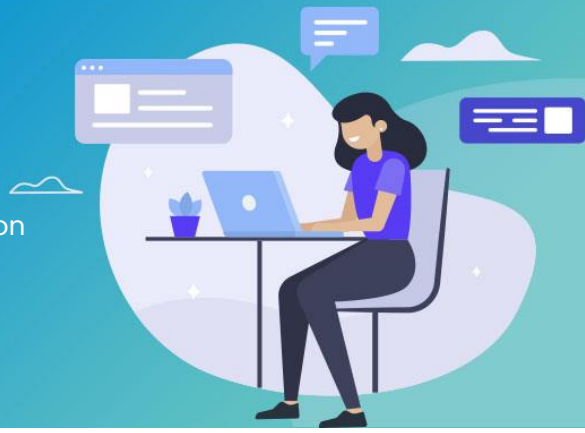


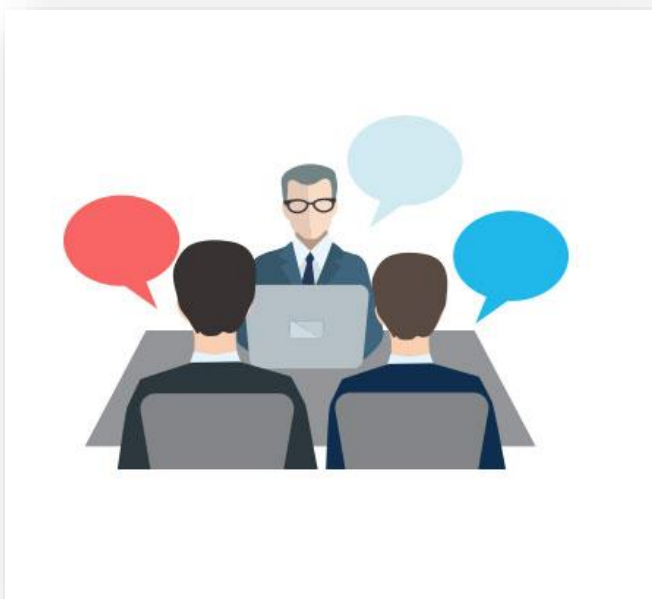
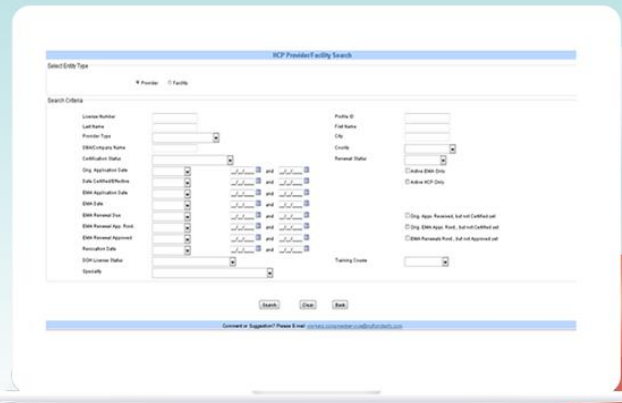
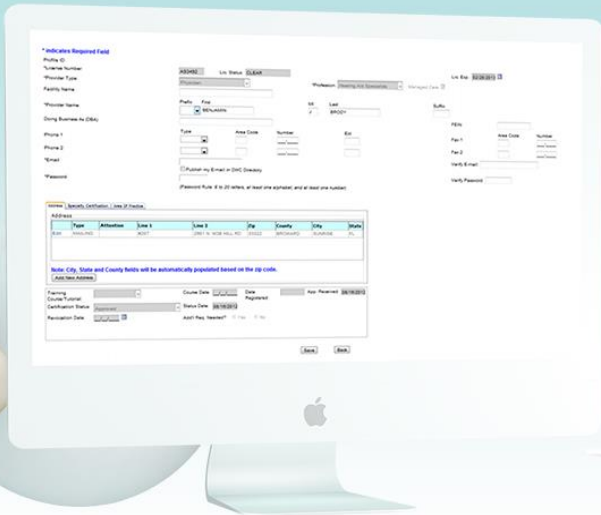
Case Study

Health Care Provider Certification

Online Tutorial and Certification Web Application for Health Care Provider and Facility



For the Department of Financial Services, Division of Workers' Compensation, Florida.



Client Background

- ❖ Division of Workers' Compensation is part of the Florida Department of Financial Services.
- ❖ The division provides education and information to all the stakeholders about their rights and responsibilities.
- ❖ Responsible to create unparalleled real-time workers' compensation information environment and measure the health of the workers' compensation system.
- ❖ Our client is also responsible to receive requests, petitions or grievances from various stakeholders and addresses them.
- ❖ Our client ensures that injured workers' get the disability claims or medical payment that they are entitled to within the time limits set by Florida Workers' Compensation laws.

Business Challenges & Needs

- ❖ Client required to cut down costs and time required to handle the Health Care Provider certification process.
- ❖ Business process transformation for the paperless management system. The new system facilitated online provider registration, maintenance, and certification thereby minimizing the paper processing.
- ❖ Stringent security policy implementation to prevent any unlawful and unauthorized access to the provider information.
- ❖ The dynamically changing legislative and administrative regulations and procedures necessitated several application enhancements.



Solution Overview

- ❖ Migration from Power Builder-based desktop system to the .NET web application with extensive use of AJAX.
- ❖ Use of SQL Server and DB2 database in the back end.
- ❖ Intuitive, high performance, and optimized user interface
- ❖ Implementation of group-based application security for data isolation and compartmentalization

Key Technologies



C# .NET



DB2



Javascript



SSIS



VB.NET

Highlights & Benefits



Solution Highlights

- ❖ One stop portal for provider registration, tutorials, and certification.
- ❖ Supports easy maintenance, scalability, and extensibility.

Business Benefits

- ❖ Eliminated the need to enter provider data by the division employees as they are now entered through web application by providers.
- ❖ This also leads to higher accuracy of data.
- ❖ Help division in streamlining business operations by cutting down the duplication of efforts, disjointed, and inefficient processes.
- ❖ Resulted in significant cost saving and improved satisfaction by the providers and division employees.

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