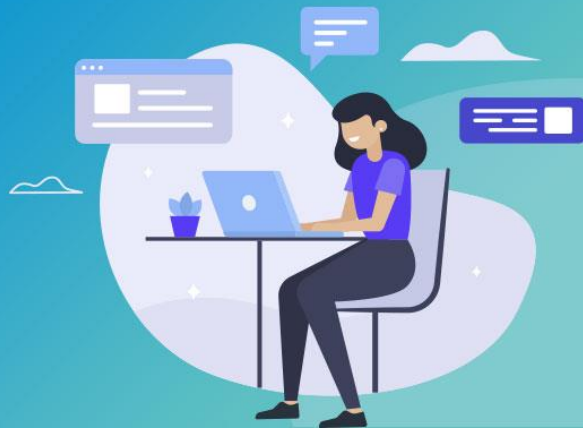


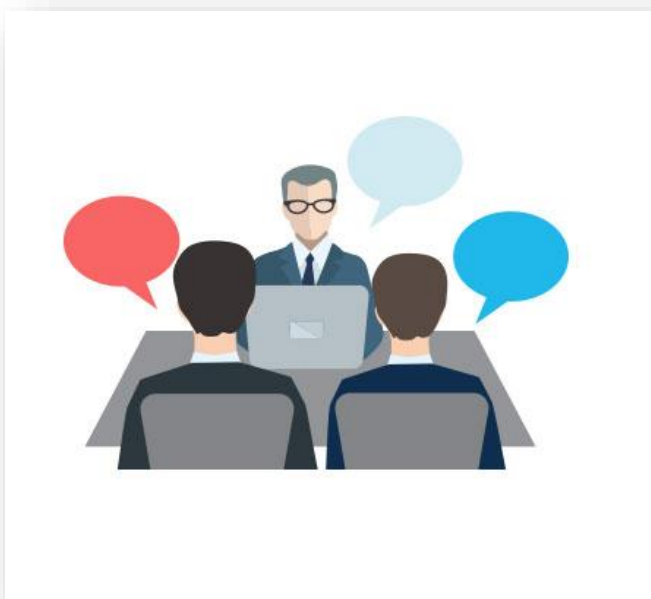
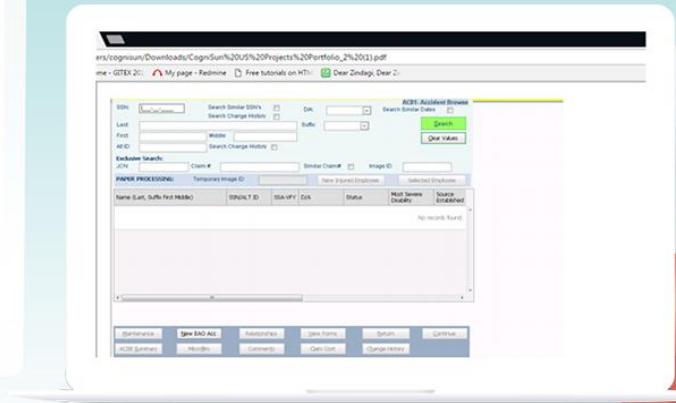
Case Study

Integrated System

Injured Worker Case Management, Request Processing, and Reporting System



For the Department of Financial Services, Division of Workers' Compensation, Florida.

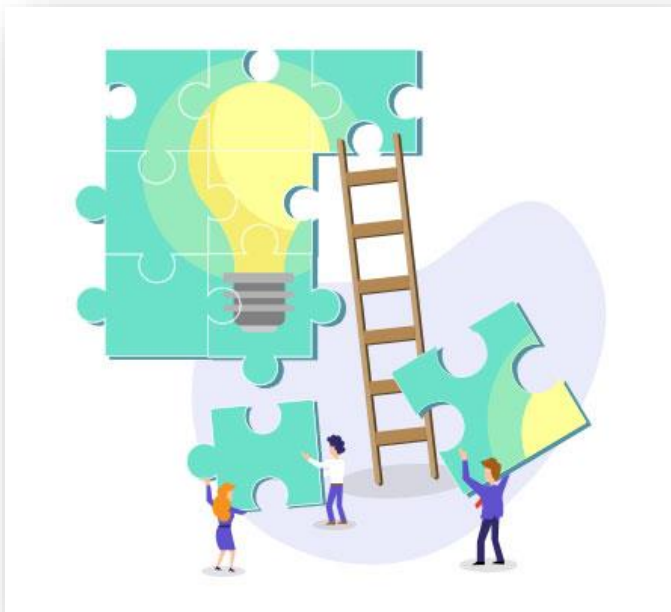


Client Background

- ❖ Division of Workers' Compensation is part of the Florida Department of Financial Services.
- ❖ The division provides education and information to all the stakeholders about their rights and responsibilities.
- ❖ Responsible to create unparalleled real-time workers' compensation information environment and measure the health of the workers' compensation system.
- ❖ Our client is also responsible to receive requests, petitions or grievances from various stake holders and addresses them.
- ❖ Our client ensures that injured workers' get the disability claims or medical payment that they are entitled to within the time limits set by Florida Workers' Compensation laws.

Business Challenges & Needs

- ❖ Client required product maintenance and enhancements to address the changing legislative and administrative requirements
- ❖ Required to implement application security at both form and field level.
- ❖ The legacy application was an n tier Client Server application developed in PowerBuilder. The client required the application to be converted into a web application using .NET technologies while retaining all the existing functionalities.
- ❖ Additional requirements of a plethora of operational and executive reports to address new business need Client required several automated batch jobs to carry out routine business operations



Solution Overview

- ❖ A multi-tiered web application with intuitive user interface developed using .NET technologies in conjunction with Dev Express tool.
- ❖ Use of DB2 and SQL Server databases in the back end.
- ❖ Comprehensive and versatile reports running in SQL Server Reporting System (SSRS) environment
- ❖ Use of Control-M batch administration tool to execute automated jobs
- ❖ Leveraged SMTP email messaging to send communications to injured employees, agency task force, and other stakeholders.
- ❖ Extensive use of data batch jobs and data warehousing to ensure optimal performance in transaction processing and reporting

Key Technologies



C# .NET



DB2



Power Builder



SSIS



SSRS



VB.NET

Highlights & Benefits



Solution Highlights

- ❖ Improved security, data reliability, and user experience.
- ❖ Wide-scale integration with a bevy of existing software systems at the division

Business Benefits

- ❖ Help the division achieve substantial cost saving due to streamlined business operations eliminating duplication of efforts.
- ❖ Replacing the paper mails with e-mails resulted in significant cost saving with increased efficiency.
- ❖ Increased user satisfaction due to faster system performance and intuitive interface

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